**Shiva Prasad M**

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**Profile:**

Software Engineer with strong educational background in Computer Sciences, supported by field research and professional work experience in web development, intensely in database technologies with over three and half years of experience.

**Experience Summary:**

* Exposed to overall software development life cycle, worked on small to medium size projects
* Domain understanding on Healthcare and Pharmacy domains relations in US.
* Exposed to working in UNIX environments and worked on various version controlling tools.
* Thoroughly involved in research and understanding of latest web, and database technologies especially in Javascript ecosystems and NoSQL databases
* Involved in research and decision making related to cloud technologies
* Good team player with ability to adapt easily to different work cultures.
* Good communication skills (Oral and Written).

**Technical Skill Sets:**

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| --- | --- |
| **Operating Systems** | Windows, Unix |
| **Domains** | Cloud (Google Compute/App Engine), NoSQL |
| **Scripting Languages** | Shell Scripting |
| **Database Technologies** | Oracle, MS SQL, Mongodb |
| **Web Server Technologies and Frameworks** | Nodejs, Express |
| **Legacy System’s** | Oracle SQL Forms 3.0,4.0 |
| **Version Control/Config. Management** | Git, Stash |

**Work Experience:**

Currently working as a Software Engineer Band 2 with Span InfoTech (India) Pvt. Ltd. (100% subsidiary of Evry ASA, Norway) from June 2011 - Present

**Project Experience:**

**Project 1:**

**Title:** Pharmacy Benefit Management for one of the largest PBM in USA (Oct 2012 – Till Date)

**Platform:** Oracle Forms 3.0 and 4.0, Oracle 10g, Java J2EE

**Team size:** 6 members

**Overview:** Pharmacy Benefit management relates to evolved of third party claims processor to a complex administrator, negotiator and advisor. Working closely with the insurance, pharmacy and drug manufacturing companies, they help in formulating and dispensing (through mail order pharmacy) and then processing/adjudicating claims of drugs for the end customers.

**Key Challenges and Contributions:**

* Currently managing a core system used by various business users and network pharmacies in processing of the claims and also managing pharmacy networks under the parent PBM.
* Eliciting the requirements based on the requirements of business users.
* Estimating the effort and impact analysis of the service requests.
* Feasibility study of the service request on the existing system.
* Coming up with design specifications and setup of local environment for the Service/change request.
* Interaction with client on daily/weekly basis for project specific details and status updates for ongoing tasks.
* Troubleshooting and resolving production issues related to data integrity and form level design modifications etc.
* Following proper release process and adherence to coding standards and review of code changes.

**Project 2:**

**Title:** Enterprise workforce management solution for client based in USA (June 2011–Sept. 2012)

**Platform:** Oracle 10g, Java J2EE

**Team size:** 10 members

**Overview:** Worked on enterprise workforce management systems and its modules such as a web based time and attendance management solution. The product has several clients both government and private organization in various business domains with large number of employees. Policies, regulations and calculations on attendance and payment requirements varied between organizations. Product incorporates a rule engine to make it extensible through configuration of rules for individual client.

**Key Challenges and Contributions:**

* Requirement gathering based on rules on of time and attendance adherence rules for employees of the customer organization.
* Effort estimation and timelines for the implementation assessing the differences in the policies and business rules.
* Feasibility study designing workflow and specification documents related to the business requirement.
* Development and unit testing of complex use cases/rule realization
* Perform quality checks and process adherence on every new client implementations release
* Interaction with client on daily/weekly basis for project specific details and status updates for ongoing tasks.
* Troubleshooting and resolving production issues related to data integrity and form level security
* Following proper release process and adherence to coding and quality standards and also review of code changes.

**Certifications:**

* MongoDB DBA by 10gen
* MongoDB for Developers by 10gen

**Educational Profile:**

* Bachelor in Electronics and Communication Engineering (2006 to 2010)

St. Joseph College of Engineering, Mangalore, DK, Karnataka- India - 575 028

Secured 64% overall, Affiliated to Visvesvaraya Technological University, Belgaum

* Pre-University (2004 to 2006)

SDPT PU College, Kateel, DK, Karnataka- India - 574 148

Secured 83%, Affiliated by Board of Pre-University Education, Bangalore

* Secondary school leaving certificate (2003 to 2004)

SNGEM, Mulki Karnataka- India - 574154

Secured 79%, awarded by Karnataka Secondary Education Examination Board (KSEEB), Bangalore

**Personal Profile:**

Name : Shiva Prasad Mulky

Sex : Male

Date of Birth :13th Feb 1989

Nationality : Indian

Marital Status : Unmarried

Languages Known : English, Kannada, Hindi and Tulu

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